

**SERVICE SCHEDULE
FOR GLOBAL ZONE ACCESS**

The Parties agree and acknowledge that all the terms set out in the General Terms and Conditions for Global Zone Services shall be deemed to form an integral part of this Service Schedule for Global Zone Access Service (“**GZ-Access**”), and shall be read in conjunction with it (the “**Agreement**”). This document sets out the specifications applicable for Global Zone Access Service (“**GZ-Access**”) offered by Batelco to the Customer in accordance with the relevant duly signed Order Form.

1. SERVICE DESCRIPTION

GZ-Access Service is an active Point-to-Point transport providing symmetric, synchronous, dedicated and uncontended data connectivity to the Customer Allocated Space in Global Zone from the A-End.

Batelco shall offer the GZ-Access Service to the Customer in accordance with the below Service specifications and the Service Level Agreement(s), which may be amended from time to time.

2. DEFINITIONS

In this schedule, words and phrases not otherwise defined below shall have the meaning given to them in the Agreement.

Link means the active point-to-point channel within the lit fiber delivered over Batelco transmission network.

3. SERVICE SPECIFICATIONS

3.3 GZ-Access Service is delivered either as a Synchronous Digital Hierarchy (“**SDH**”) Transport or an Ethernet Virtual Connection (“**EVC**”) with the following capacities:

Capacity	Type
STM-1 (155MBPS)	SDH
STM-4 (622MBPS)	SDH
1Gbps	EVC
STM-16 (2.5GBPS)	SDH
5Gbps	EVC
STM-64 (10GBPS)	SDH
10Gbps	EVC
100Gbps	EVC

3.4 Handoff interface

Capacity	Interface
STM-1	OC-3
STM-4	OC-12
1Gbps	
STM-16	OC-48
5Gbps	
STM-64	OC-192
10Gbps	10G base –SR
100Gbps	

3.5 Frame Size

Min	1518
Max (Jumbo Frame)	9600
default	1522

3.6 Connector Type

Single mode	SC or LC
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3.7 **Service Demarcation.** GZ-Access Service is provided between Batelco’s demarcation point at the A-End to the B-End

3.8 **Service Components.** GZ-Access Service includes the Link from Batelco equipment in the A-End to the B-End including the GZ-XC.

